




# NATIONAL LIBRARY OF THE PHILIPPINES

## QM ANNEXES- ANNEX 2 Quality Policy



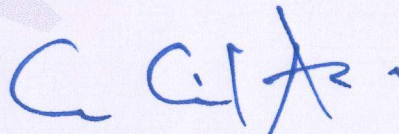
	<b>NATIONAL LIBRARY OF THE PHILIPPINES</b>  T.M. Kalaw Street, Ermita, Manila, 1000 Philippines  <b>QUALITY POLICY</b>	Ref No.	ANNEX 2
		Date of Effectivity	13 August 2018
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As a repository of cultural heritage, NLP commits to conserve and preserve all printed and recorded Filipiniana resources, ensure equitable access and provide inclusive services to support intellectual, cultural and national development.

To uphold this commitment, NLP shall:

- Acquire and generate relevant library resources;
- Implement responsive policies, programs and initiatives;
- Employ dynamic technology to deliver products and services to relevant interested parties; and
- Provide efficient, effective, and sustainable services aimed towards the highest satisfaction of its stakeholders.

It further commits to comply with statutory and legal requirements and to continually improve our quality management system.



**CESAR GILBERT Q. ADRIANO**

Director