




**NATIONAL LIBRARY OF THE  
PHILIPPINES**

**QM ANNEXES-  
ANNEX 2  
Quality Policy**

CRISAN GILBERTO G. ALIBIANO

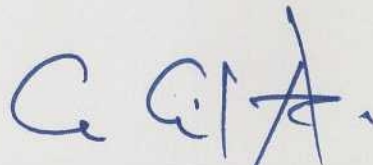
Director

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|  | <p align="center"><b>NATIONAL LIBRARY OF<br/>THE PHILIPPINES</b><br/>T.M. Kalaw Street, Ermita, Manila, 1000 Philippines</p> <p align="center"><b>Quality Policy</b></p> | Ref No.             | ANNEX 2      |
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We, at the NLP, as a repository of cultural heritage, commit to acquire, conserve, and preserve all printed and recorded Filipiniana resources, ensure equitable access and provide inclusive and resilient services to support, intellectual, cultural, and national development in accordance with the applicable requirements while continually improving our quality management system.

To uphold this commitment, we shall:

- Espouse human resource welfare and development and values formation programs to harness the fullest potential of our people;
- Implement responsive policies, programs and initiatives;
- Acquire and generate the best-available library resources; and,
- Integrate risk and quality management systems into the processes across the organization particularly in policy formulation, decision making, planning, service provision, performance evaluation and improvement processes.



**CESAR GILBERT Q. ADRIANO**  
Director